NENA GTW Outcomes & Success

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NENA The 9-1-1 Association is the only non-profit professional organization solely focused on 9-1-1 operations, technology, education, and policy issues. We represent tens of thousands of hard-working 9-1-1 first responders who assist individuals in crisis and play a vital role in almost every emergency.

Our members, the unsung heroes of public safety, are directly involved in improving all aspects of 9-1-1 and in keeping our communities strong, safe, and vibrant. Through our collective efforts, NENA ensures that 9-1-1 is prepared to meet the needs of anyone requesting emergency assistance by developing the standards that make the 9-1-1 system work, providing training and best practices for 9-1-1 professionals, and educating the public and policymakers about 9-1-1 and its proper use.

Our Vision is a public made safer by 9-1-1 services delivered by highly trained emergency-communications professionals and powered by the latest technologies.

Our Mission is to empower our members and the greater 9-1-1 community to provide the best possible emergency response through standards development, training, thought leadership, outreach, and advocacy.

[www.nena.org](http://www.nena.org)
9-1-1 Goes To Washington

- NENA’s annual “Legislative Fly-In”
- Monday/Tuesday Morning – education
- Tuesday Afternoon & Wednesday – Hill Meetings
- Planned in conjunction with the NG9-1-1 Institute – the 9-1-1 caucus on Capitol Hill
Fund NG9-1-1 Using FCC Spectrum Auction Revenues

- HR. 3565 – NENA Supports the Framework of this bill.
- Revenue- neutral – no impact on federal deficit.
- Moves 9-1-1 from voice-only technology to data-driven communications.
- Trades yesterday’s copper landline technology for today’s advanced internet-protocol-based networks.
Reclassify 9-1-1 Professionals as “Protective Service” – 9-1-1 SAVES Act (H.R. 6319/S. 3556)

• 9-1-1 SAVES would cost nothing to enact, but it would properly recognize the skilled, difficult work that more than 100,000+ 9-1-1 professionals perform every day. The current “clerical” classification does not reflect the nature of our work.

• As evidence mounts for the chronic emotional and physical toll of answering 9-1-1 calls daily, 9-1-1 SAVES would enable researchers and policy makers to gather more accurate workforce data and evaluate targeted support and benefits.

• A growing list of states and localities have already reclassified 9-1-1 professionals, reflecting widespread agreement that 9-1-1 is much more than a clerical career.

• The Senate bill (S. 3556) also contains two Federal Communications Commission reporting requirements regarding Kari’s Law implementation and outage notifications—keeping the legislation in the Senate Commerce & Transportation Committee’s jurisdiction.
Our Handouts and Buttons

“Leave Behind”

9-1-1 GOES TO WASHINGTON
February 24, 2014
www.911.org

Support Using FCC Spectrum Auction Revenues to Fund Next Generation 9-1-1 Deployment in the 113th Congress

What You Can Do
- Support the legislation
- Contact your members of Congress
- Spread the message to your colleagues

Keep & Display

9-1-1 SAVES LIVES

9-1-1 GOES TO WASHINGTON
Next Generation 9-1-1 Funding

- This will provide funding for Next Generation 9-1-1 by having a portion of the FCC auction revenues (over $17 billion) set aside for Next Generation 9-1-1.
- While this funding, Next Generation 9-1-1 will become the standard in all states and locations, without it, we will continue to have 9-1-1 “haves” and “have nots.”
- Next Generation 9-1-1 is faster, more reliable, and more effective in protecting the public. Most systems use outdated technology that doesn’t support broadband applications.
- A nationwide upgrade to NG9-1-1 is necessary, but most states don’t have the financial resources for implementation.
- Fragmented deployment of NG9-1-1 creates interoperability problems and risks widespread inequity in delivery of emergency services.
- HR 3151 was unanimously reported out of the House Energy & Commerce Committee on May 14. Fast-tracked NG9-1-1 bill, 9-1-1 supports the framework.
Always have a QR Code!

SAVES Act

NG9-1-1 Funding
3 parts of a meeting

1. Personal Intro: Who you are, whom your worth (org and NSGIC), hometown and title.

2. Your Legislative asks

3. Conclusion – summarize asks, thank them for their time.
Various Roles During A Meeting

- **“Opener”** – one person to open the meeting, introduce the org (who you are all with/why here)
- **“Asker”** – they say the asks (one person or two per ask)
- **“Why”** – they give examples of why it’s important
- **“Time keeper”** – keep track of time (could be the same as the opener)
- **“Concluder”** – they summarize and thank (can combine)
Effective Meeting Tips:

• Be sure to know your meeting time and be on time (5 minutes early is fine, but no more than that).

• Dress professionally – both Houses are in recesses so the staff may dress down, but you should be professional.

• Do NOT use industry acronyms.

• Give time for building security (about 30 minutes) and treat it like an airport – no liquids and remove belts/watches.

• Be polite to the staff – they do report to their boss.

• Be prepared to meet anywhere – hallways, cafeteria, front office.

• Research the office – which committees the member serves on.

• Do not be offended if you’re not meeting with a member of Congress, or that you’re meeting with a ‘young’ staffer. A lot of staff on Capitol Hill are young, but they report directly to their member.
Effective Meeting Tips – Conduct

- Mind the time! You only get at MOST 30 minutes, no more.
- Be patient and willing to explain the issues
- Don’t speculate, educate! If you don’t know the answer – say you will follow up with the answer.
- Don’t be afraid to repeat yourself.
- Follow up with any promised information
- Don’t be nervous! You’re the expert!
Questions?
Thank you & Good Luck!

Jonathan Gilad